

Our Commitment to a Safe & Clean Experience

- In addition to our already high standards of cleanliness, we have increased the frequency by which surfaces and public areas are disinfected, cleaned and sanitized.
- Our team wears protective equipment and is committed to frequent hand washing, avoiding physical contact (i.e., handshakes, embraces, etc.), covering coughs and sneezes, and maintaining social distancing.
- We have incorporated the use of hospital-grade disinfectant.
- We have deployed hand sanitizers throughout the properties for guest and staff use.
- We are extending the cleaning time of our guest rooms to allow for enhanced room sanitation and laundering of linen.
- Our Jacuzzis will remain closed in accordance with the gubernatorial executive order and will reopen when it is safe to do so.

How Can You Help?

- We are in this together. Your tolerance, patience and understanding of changes and compliance with new guidelines will be greatly appreciated.
- Advanced phone or online reservations are required.
- If you or any member of your party feel sick or have a fever, please stay home and contact us regarding your reservation.
- A completed Keep Maine Healthy testing/quarantine Certificate of Compliance must be provided at registration.
- Call us when you arrive to let us have your registration materials ready and help expedite your check-in.
- Limit registration and front desk interactions to one member of your party.
- Wear cloth face coverings when in indoor common areas as required.
- Maintain social distancing of six feet to the extent possible.
- Vacate your room when it is receiving housekeeping services.
- Face to face check-out is not required. Call us when vacating your room upon final departure to minimize traffic at our front desk.

A Different Approach, the Same Great Hospitality!

- Check-in time is being moved to any time after 3:00 pm to allow additional guest room cleaning time.
- Requests such as room location, early check-in and late check-out will be more difficult to honor than in the past, but our commitment to do our best remains steadfast.
- Self-service coffee areas and continental breakfasts will not be offered. As always, all rooms have complimentary coffee and coffee makers.
- Individual hand sanitizers and television remote wraps will be added as part of our in-room amenities.
- Complete housekeeping services will be provided every third day or on a request basis, as necessary. Daily service will include terry replacement and trash removal.
- We can provide contactless check-out by emailing your final bill when your room is vacated.
- Raspberri's Restaurant maximum party size is eight people.
- Our pools and fitness areas are opened with reduced capacity to help maintain social distancing.



Keep Maine Healthy

Certificate of Compliance for Maine Visitors

To help “Keep Maine Healthy,” guests of Maine commercial lodging establishments, campgrounds, seasonal rentals, or short-term rentals are required to complete this certificate prior to their stay. This initiative promotes the safety of Maine residents and visitors coming to enjoy all Maine has to offer. **Guests under the age of 18, or residents of Maine, New Hampshire, Vermont, Connecticut, New York and New Jersey do not need to fill out the Certificate of Compliance.**

To that end, the State of Maine asks you to review and attest to the following:

1. I certify that I have not experienced or displayed any of the following COVID-19 symptoms in the last 24 hours:
 - o Fever or chills
 - o Sore throat, cough, shortness of breath, or other respiratory symptoms
 - o Muscle aches, severe fatigue, or chills
 - o Changes in taste or smell

2. I certify that I have not had close contact with anyone over the last 14 days who is confirmed to have COVID-19.

3. I certify that ONE of the following is true (PLEASE CHECK ONE):
 - o I have received a negative test result for COVID-19 on a specimen taken no later than 72 hours prior to my arrival, consistent with Maine CDC guidance.

OR

 - o I will quarantine for 14 days upon arrival in Maine or for the duration of the stay.

OR

 - o I have completed a 14-day quarantine in Maine prior to my stay.

4. While in Maine, I agree to do my part to Keep Maine Healthy by following recommended safety measures in order to protect myself and others.

5. I also certify that all persons in my care who are under the age of 18, or who are dependent on my care, meet the criteria described in items 1 and 2. Please provide the ages of such persons in your care.

6. I have read and understand this entire Certificate of Compliance and agree the certifications made above are accurate. Visitors may be asked to furnish proof of the negative test result upon request.

Dated: _____ in _____, Maine.

Signature: _____ Printed Name: _____

Address: _____

Home Phone: _____ Phone while in Maine: _____

Additional Persons from the Same Household (Optional)

Signature: _____ Printed Name: _____

Signature: _____ Printed Name: _____

Instructions to businesses: Keep this form on file for 30 days.